How to go from "That's Your Problem" to "That's Our Problem"

Maritz IT Services Culture Journey

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We've been around *a long time*.



Longevity

In 1894 Edward Maritz started the E. Maritz
Jewelry company, a wholesaler and
manufacturer of fine jewelry and engraved
watches.



Innovation

Reinvention is in our DNA. We pioneered the incentives industry, revolutionized meeting planning, and are transforming customer experiences. In short, we never stop exploring what's next.



People-Focused

It's always been about people for us.

Whether you're our client, employee, or a program participant, we value you as a person. It's our strength. And when you work with us, it's yours.



Who is Maritz?

Maritz Customers





The "IT" Machine

Welcome to the IT Machine!



The ONLY choice for your IT needs







How did we respond?





Perception vs Reality

This is how we THOUGHT we were Perceived

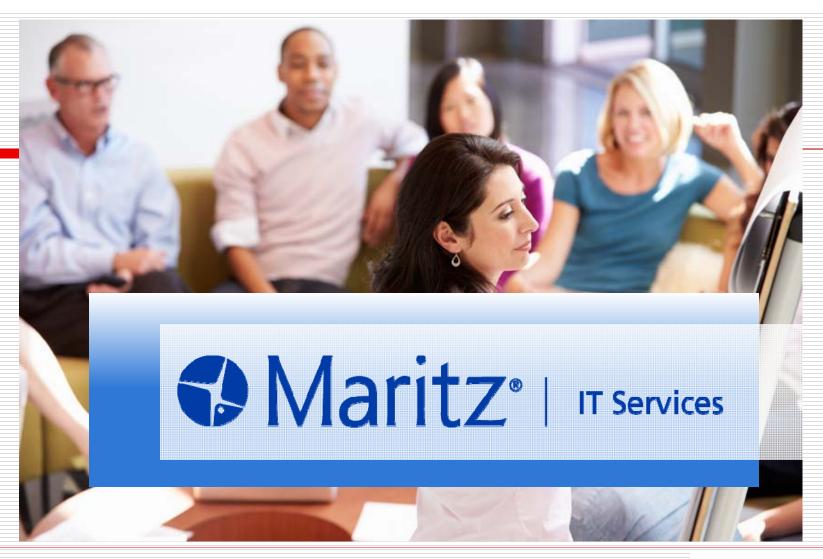


This was reality

I just don't see the value.









FOCUS ON

BE CONSULTATIVE

BE INNOVATIVE

FOCUS ON CULTURE & PERSONAL GROWTH

S AND EXPERIENCES THAT ENABLE OUR CUSTON

Anticipate

Collaborate

WHO WE ARE:

We are a consultativ customer-focused o delivers and support the Maritz businesse range of solutions th consume, appropriat of business value.



















STRATEGIES

DEDICATION TO EVERY CUSTOMER'S SUCCESS

Build maantroful relationer by with customers to provide a portfolio of competitive salutions and a variety of service options, Mahkain. mushniss and acted our offerings wirtle kalloring them to our customers' unique reads. Focus on making our customers' tains appeter on House near

PROVIDE SERVICE OPTIONS AND A POSITIVE EXPERIENCE

Partner with our customers. arkidosts their needs and act than impactfuland consultative marrier, Offer IT convices that cookalise or our in death bushess. industry and Haritz knowledge. Our customers rely or us to provide adjusted and honed addess encreasition firm band consider

INNOVATION THAT MATTERS, FOR OUR CUSTOMERS AND CUR PEOPLE

We are forward trinkers who use our best Advanant to provide colulitario Mak maksi experiences better. Think talgs their balos simall steeps lowards the goal to better serve customers, fissione new ideas and build on the información Sinora

PROFESSIONAL AN PERSONAL GROWT

Empoyer, Iread in and support our pagets to dalisar careteas with a facus or quality, custor esperiance, communica and recognition.

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